LOGISTICS SUPPORT SERVICES -



Our Expertise

- · Customized, efficient warehouse and supply chain management solutions with your financial target in mind
- Proactive monitoring of industry changes in regulations to ensure total compliance
- USPS Domestic and International Mail Manuals, U.S. Department of State Diplomatic Pouch Regulations, and U.S. Department of Defense Military Postal Service (APO) Regulations
- Hazardous material packing/handling to ensure compliance with HAZMAT, IATA, DOT, and all other applicable freight forwarding regulations
- Pharmaceuticals and medical supplies/equipment handling and shipping including cold chain
- Systems knowledge
 - ELITE, WITS, Track It, CampusShip, CS Logic
- Expedited and unique shipping requirements: FedEx, UPS, DHL, and other freight forwarders

Core Competencies

- Packaging and Wrapping
- Packing and Crating
- Moving and Facilities Services
- Shipping and Receiving
- Supply Chain Management
- Travel Department Operations
- Vehicle Logistics Management
- Warehouse Management









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www.didlake.org

Proven Capability | Past Performance

Supply Chain Management Services

- Peace Corps Headquarters
 - Processing and forwarding documents to freight forwarders/or carriers within 48 hours
 - Providing conformance/nonconformance notifications to PLS Overseas Support Specialist within 24 hours
 - Delivering first class mail within 3 hours of receipt and expedited mail within 2 hours
 - Coordinating and facilitating interagency office relocations
 - Providing shipping, packing, central receiving, event set-up, and courier services

Warehouse Management Services

- Department of Health and Human Services, Supply Service Center
 - Receiving, maintaining, picking, and packing 4,000 items to support day-to-day operations of nearly 4,000 customers around the world
 - Providing services for 2 warehouses 250,000 sq. ft
 - Managing \$7M valued inventory with 1,150 SKUs
 - Providing surge staffing for deployment of materials to support disaster efforts
 - Ensuring inventory placement accuracy equal to/exceeds 99.5% for non-hazardous items and 100% for hazardous and refrigerated items

Surge staffing to support disaster efforts.

Vehicle Logistics Management Services

- Norfolk Vehicle Processing Center (VPC)
 - Processing over 4,000 vehicles annually
 - Accepting vehicles as authorized by the customer's orders and in compliance with the Personal Property Consignment Instruction Guide
 - Accepting, verifying, and maintaining copies of required documentation
 - Inspecting vehicles to determine loss and/or damage between turn-in and pickup
 - Performing all required agriculture inspections, certifications, and U.S. Customs clearances in accordance with applicable laws and regulations

