



Our Expertise

- **Large campuses and multi-site operations**
- **Comprehensive contract administration as both prime and subcontractor**
- **Subject matter expertise with certifications**
 - Certified Facility Manager (CFM)/Facility Management Professional (FMP), International Facility Management Association (IFMA), ISSA-The Worldwide Cleaning Industry Association Certified Expert (I.C.E.), Project Management Professional (PMP), Professional Grounds Management Society (PGMS), Registered Building Service Manager (RBSM), Licensed Herbicide/Pesticide Applicators and Virginia Certified Nurseryman
- **Systems knowledge**
 - Computerized Maintenance Management System (CMMS), Defense Priorities and Allocations System (DPAS), National Background Investigation Services (NBIS)/Defense Information System for Security (DISS)/National Industrial Security System (NISS)/Secure Web Fingerprint Transmission (SWFT), RSMean, Defense Contract Audit Agency (DCAA)-compliant financial systems
- **Contract-specific quality control plans**
 - CleanTelligent Software Inspection System
 - Comprehensive Total Quality Management (TQM) process with Key Performance Indicators
 - Continual improvement through International Organization for Standardization adoption
- **Environmental stewardship meeting LEED compliance**
 - Cleaning Industry Management Standard-Green Building (CIMS-GB) green cleaning services help our customers achieve points under the LEED-Existing Buildings: Operations and Maintenance (LEED-EBOM) Green Building Rating System
- **Reduced risk through our proven safety program**
 - Designated Safety Officers at each site
 - Employee training provided by OSHA-certified staff
 - On call 24/7

All levels of custodial service for 20 million sq.ft.



Core Competencies

- **Administrative/IT Support Services**
 - Audio/Visual Support – A/V/VTC
 - Digital Mailroom
 - Document Management
 - Secure Mail Center Operations
 - Visitor Center Support and Front Desk Support
- **Custodial Services**
- **Grounds Maintenance**
- **Snow Removal**
- **Building Operations & Maintenance**
 - Mechanical
- HVAC/Refrigeration
- Electrical
- Plumbing
- Energy Management/BAS systems
- Elevators
- Fire Alarm and Suppression
- Carpentry/Light Construction
- CCTV Systems
- Unarmed Security Services
- Pest Control
- **Building Repair**
 - Mechanical, Electrical, Plumbing (MEP) Repair and New Installation
- Emergency Generator/UPS System
- HVAC/Refrigeration
- Lighting Repairs and Retrofits
- **Facilities and Equipment**
 - Catering Support
 - Lighting Retrofits
 - Office Systems Furniture Assembly
 - Special Event Set-up and Breakdown
 - Unarmed Security Services
 - Visitor Escort Services

Proven Capability | Past Performance

Consistent rating of “Exceptional”
– Mid Atlantic Region Quality Surveillance Inspection Department

Custodial | Recycling Services

- **GSA Facilities Program Support Division, Capital Region Location**
 - Providing 24/7 custodial services
 - Expanding from 400,000 to over 800,000 sq. ft. during a 10-year tenure on the campus due to exemplary service
 - Providing historic preservation cleaning and Above Standard services
 - Processing personnel
- **Department of Energy, James V. Forrestal Building**
 - Providing custodial services for 3 buildings – 1,444,939 sq. ft.
 - Operating CMMS and TAMS
 - Providing Executive Level cleaning for the United States Secretary of Energy and staff
- **NAVFAC Mid-Atlantic, NAS Oceana/Dam Neck, NWS Yorktown, and Norfolk Naval Shipyard**
 - Providing mobile custodial services across 5 bases – 2,959,916 sq. ft.
 - Overseeing a subcontractor for 2 additional sites

Grounds | Landscape Management Services

- **The United States Command of the Atlantic Fleet**
 - Providing grounds maintenance and snow removal services for 535 acres at Sewell’s Point area locations in Norfolk, Dam Neck, and Virginia Beach
 - Delivering improved, semi-improved, and unimproved services

Facilities Management Support Services

- **Transportation Security Administration (TSA)**
 - Receiving and responding to email, phone and walk-up requests for IT and facilities management support
 - Conducting inspections and handling minor repairs

For inquiries, contact:

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