

FACILITY MANAGEMENT SUPPORT SERVICES

Didlake®

Our Expertise

- **Large campuses and multi-site operations**
- **Comprehensive contract administration as both prime and subcontractor**
- **Cybersecurity Maturity Model Certification (CMMC) Level 2**
- **Subject matter expertise with certifications**
 - Certified Facility Manager (CFM)/Facility Management Professional (FMP), International Facility Management Association (IFMA), ISSA-The Worldwide Cleaning Industry Association Certified Expert (I.C.E.), Project Management Professional (PMP), Professional Grounds Management Society (PGMS), Registered Building Service Manager (RBSM), Licensed Herbicide/Pesticide Applicators and Virginia Certified Nurseryman
- **Systems knowledge**
 - Computerized Maintenance Management System (CMMS), Defense Priorities and Allocations System (DPAS), National Background Investigation Services (NBIS)/Defense Information System for Security (DISS)/National Industrial Security System (NISS)/Secure Web Fingerprint Transmission (SWFT), RSMMeans, Defense Contract Audit Agency (DCAA)-compliant financial systems
- **Contract-specific quality control plans**
 - CleanTelligent Software Inspection System
 - Comprehensive Total Quality Management (TQM) process with Key Performance Indicators
 - Continual improvement through International Organization for Standardization adoption
- **Environmental stewardship meeting LEED compliance**
 - Cleaning Industry Management Standard-Green Building (CIMS-GB) green cleaning services help our customers achieve points under the LEED-Existing Buildings: Operations and Maintenance (LEED-EBOM) Green Building Rating System
- **Reduced risk through our proven safety program**
 - Designated Safety Officers at each site
 - Employee training provided by OSHA-certified staff
 - On call 24/7

All levels of custodial service for 20 million sq.ft.



Core Competencies

• Administrative/IT Support Services

- Audio/Visual Support - A/V/VTC
- Digital Mailroom
- Document Management
- Secure Mail Center Operations
- Visitor Center Support and Front Desk Support

• Custodial Services

• Grounds Maintenance

• Snow Removal

• Building Operations & Maintenance

- Mechanical

- HVAC/Refrigeration

- Electrical

- Plumbing

- Energy Management/BAS systems

- Elevators

- Fire Alarm and Suppression

- Carpentry/Light Construction

- CCTV Systems

- Unarmed Security Services

- Pest Control

• Building Repair

- Mechanical, Electrical, Plumbing

- (MEP) Repair and New Installation

- Emergency Generator/UPS System

- HVAC/Refrigeration

- Lighting Repairs and Retrofits

• Facilities and Equipment

- Catering Support

- Lighting Retrofits

- Office Systems Furniture Assembly

- Special Event Set-up and Breakdown

- Unarmed Security Services

- Visitor Escort Services

Proven Capability | Past Performance

Consistent rating of "Exceptional"

– Mid Atlantic Region Quality Surveillance Inspection Department

Custodial | Recycling Services

• GSA Facilities Program Support Division, Capital Region Location

- Providing 24/7 custodial services, including historic preservation cleaning and Above Standard services
- Expanding from 400,000 to 800,000+ sq. ft. during 10-year tenure due to exemplary service

• Department of Energy, James V. Forrestal Building

- Providing custodial services for 3 buildings – 1,444,939 sq. ft.
- Operating CMMS and TAMS
- Providing Executive Level cleaning for the United States Secretary of Energy and staff

Grounds | Landscape Management Services

• The United States Command of the Atlantic Fleet

- Providing grounds maintenance and snow removal services for 535 acres at Sewell's Point area locations in Norfolk, Dam Neck, and Virginia Beach
- Delivering improved, semi-improved, and unimproved services

Facilities Management Support Services

• Baltimore City Juvenile Justice Center

- Providing building and property services, including general maintenance, painting, janitorial and grounds services, HVAC and elevator maintenance, window cleaning, pest control and snow/ice removal services.
- Delivering services in a multi-purpose building that includes courtrooms, hearing rooms, offices for various professionals, and a secure detention center for male youth

• Transportation Security Administration (TSA)

- Receiving and responding to email, phone and walk-up requests for IT and facilities management support
- Conducting inspections and handling minor repairs

For inquiries, contact:

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