



**OUTCOMES MEASUREMENT
SUMMARY TABLES**

**FISCAL YEAR 2009
July 1, 2008 – June 30, 2009**

DAY SUPPORT

		ACTUAL PERFORMANCE					
MEASUREMENT	INDICATOR	FY07		FY08		FY09	
Program Choice	% of Participant Activity Choice	Adult Ed ¹ : The Arts ² : Comm ³ : Vocational ⁴ :	100% 88% 76% 65%	Adult Ed: The Arts: Comm: Vocational:	100% 95% 80% 65%	Adult Ed: The Arts: Comm: Vocational:	100% 95% 85% 50%
Personal Growth	% of Program Participants Meeting Yearly Objectives	70%		69%		69%	
Stability	% of Program Participants in Attendance	86%		86%		91%	
Program Participant Satisfaction	% of Satisfied Responses on the Satisfaction Survey	95%		95%		95%	
Growth	Units of Service ⁵	33,888		34,180		38,746	

¹ Adult Ed = Basic Adult Educational Instruction

² The Arts = Expressive Arts (arts, music, movement, drama)

³ Comm = Community exposure, participation, and inclusion

⁴ Vocational = Practical experience that takes place in a work setting or involves occupational training.

⁵ Units of service are defined as one day of program participation by an individual.

SHELTERED EMPLOYMENT

		ACTUAL PERFORMANCE		
MEASUREMENT	INDICATOR	FY07	FY08	FY09
Personal Growth	% of Program Participants Meeting Yearly Objectives	63%	74%	85%
Stability	% of Program Participants in Attendance	76%	89%	90%
Program Participant Satisfaction	% of Satisfied Responses on the Satisfaction Survey	90%	95%	89%
Growth	Units of Service ¹	9,246	9,518	10,260

¹ Units of service are defined as one day of program participation by an individual.

GROUP SUPPORTED EMPLOYMENT

MEASUREMENT	INDICATOR	ACTUAL PERFORMANCE					
		FY07		FY08		FY09	
Good Wages	Average Wages	Comm ¹ : NISH ² :	\$6,718 \$22,380	Comm: NISH:	\$8,083 \$24,687	Comm: NISH:	\$6,791 \$20,685
Personal Growth	% of Program Participants Meeting Yearly Objectives	75%		75%		66%	
Stability	% of Program Participants in Attendance	84%		95%		98%	
Program Participant Satisfaction	% of Satisfied Responses on the Satisfaction Survey	98%		99%		94%	
Growth	Units of Service ³	7,409		7,725		8,394	

¹ Comm = Commercial Supported Employment

² NISH = Ability One Employment on Government Contracts

³ Units of service are defined as one day of program participation by an individual.

INDIVIDUAL SUPPORTED EMPLOYMENT

		ACTUAL PERFORMANCE					
MEASUREMENT	INDICATOR	FY07		FY08		FY09	
Good Wages	Average Wages	Comm ¹ : NISH ² :	\$12,938 \$21,371	Comm: NISH:	\$12,632 \$22,406	Comm: NISH:	\$10,836 \$20,850
Personal Growth	% of Program Participants Meeting Yearly Objectives	74%		75%		75%	
Stability	% of Program Participants in Attendance	95%		97%		96%	
Program Participant Satisfaction	% of Satisfied Responses on the Satisfaction Survey	98%		98%		97%	
Growth	Units of Service ³	11,938		15,111		16,700	

¹ Comm = Commercial Supported Employment

² NISH = Ability One Employment on Government Contracts

³ Units of service are defined as one hour of program participation by an individual.